



today's event



previous historical events

## BEWARE OF UNOFFICIAL EXHIBITOR DIRECTORIES

A number of unscrupulous publishers (e.g. **Mulpor, Inexorg, Expo Guide, Connect Publisher**, online catalogue "**International Fairs Directory**", **Matic, Construct Data**) may write to you to propose a listing in their directory or catalogue which appears to be related to our current event « Bio360 Expo » or any of our historical previous events « Biogaz Europe » or « Bois Energie » or « ReGen Europe » or « BEES » but which in reality bears no relation to any of our exhibitions nor to us, the organisers.

**BEWARE : It is NOT FREE !** In addition, the offer to be listed at first glance appears to be free but in fact written in the small print it often states that the service is payable annually over a period of several years.

We wish to confirm that we, BEES, has absolutely no link (and has never had any link) with any of these publishers nor have ever authorised at any time the association of our name and/or the names of any of our events with these unofficial directories or catalogues.

We therefore advise utmost caution and that you read very carefully the small print of any such unofficial directory or catalogue proposals. Please also be aware that all entries for BEES Official Exhibitor Catalogues (for printed or on-line distribution) are made uniquely via our secure online exhibitor area.

## IF YOU HAVE BEEN DECEIVED ...

*The course of actions suggested below :*

- *represent common practice*
- *are provided in good faith*
- *are offered under the proviso that the suggested outcomes are not guaranteed and that BEES cannot be held liable. If you are in any doubt, seek legal advice.*

You signed and sent back the listing request and now you are being pursued to pay the invoice?

### SUGGESTED ACTIONS TO TAKE

If you have fallen victim to one of these organisations and are now being pursued to pay the invoice, here are the actions to take :

- pay nothing

- contest the contract and their demands for payment by sending a letter registered delivery with acknowledgement of receipt, in which you refuse their service and contest the contract and their requests for payment, explaining that you had not understood that the costs were linked to this service. If they continue harassing you to pay and of course you continue not to pay, for the fraudulent company to recover its money, it will have to take legal proceedings against you. To date, none of these fraudulent companies has taken legal proceedings to recover payment.
- file a complaint for fraud to the police services of the place of your head office, or to the public prosecutor
- you can additionally request cancellation of the debts in front of a French civil judge, on the basis of the articles 1130 and 1131 of the French civil code, for lack of consent.
- register a complaint with the French authorities :
  - o DGCCRF  
[https://www.economie.gouv.fr/files/files/directions\\_services/dgccrf/dgccrf/mision\\_organ/flyer\\_presentation\\_dgccrf2018\\_venglish.pdf](https://www.economie.gouv.fr/files/files/directions_services/dgccrf/dgccrf/mision_organ/flyer_presentation_dgccrf2018_venglish.pdf)  
 or the
  - o DDPP : <https://www.economie.gouv.fr/dgccrf/coordonnees-des-DDPP-et-DDCSPP>

We suggest you also consult the following sources for further information (French only):

- 1) The attached document « DGCCRF - Se méfier des propositions d'insertion dans les annuaires professionnels » and also
- 2) online at the following address:  
[https://www.economie.gouv.fr/files/files/directions\\_services/dgccrf/documentation/publications/depliants/depliants-annuaire-professionnels-062018.pdf](https://www.economie.gouv.fr/files/files/directions_services/dgccrf/documentation/publications/depliants/depliants-annuaire-professionnels-062018.pdf)

## LEGAL BASIS

For your information, the legal basis underpinning the above actions, is as follows :

The legal means in order to contest the payment must rely on the lack of consent at the time of the setting up of the contract or on the fact of misleading advertising because it concerns business practices using ruses and artifices in order to obtain chargeable commitments which are not wanted.

Deceptive and unfair business practices of companies regarding consumers are condemned by the Article 6 of the European directive 2005/29/CE transposed in French law by the article L. 121-1 of the Consumer Code.

In French law, the application is extended to the practices aimed at professionals.

“A business practice is also deceptive if, taking into account the limits that are specific to the used communication means, it omits, hides or provides in an unintelligible or ambiguous way, or belatedly, substantial information or when it does not indicate its real business intention and that this intention does not already stand out of the context...”

<https://www.juridissimo.com/droit-entreprises/arnaque-international-fairs-directory-inscription-annuaire-t15558.html>

## FOR THE FUTURE

In the future, it is advised to observe the utmost vigilance regarding any offers of listing in directories and commercial guides which appear to be free - *always check the small print !*

## BEEES FOLLOW UP

We are taking further steps in order to stop this. If you have been contacted by another company for a proposal that seemed fraudulent to you or for any other question, don't hesitate to contact us.